

Product quantity and quality inspection, storage

1. Having received the product and opening its packaging, the Buyer must verify that the product complies with the order in terms of:

- 1) Profile dimensions;
- 2) Profile quantity;
- 3) Profile quality.

2. The Buyer must recheck the profiles, their dimensions, quantity, and quality before their installation.

3. Storage instructions:

Profiles with ZN (zinc) coating must be stored in a location where they are protected from precipitation.

4. Action in the case of damage:

If having received the product and prior to its installation, the Buyer discovers any damage or deficiency, the Buyer is urged to contact the Seller immediately, providing a detailed description under the subject line 'Complaint', which must be submitted to the Seller in writing or electronically. If necessary, the 'Complaint' should be accompanied by copies of documents confirming the circumstances mentioned in the complaint, as well as photos or videos. In such a case, the installation associated with the product must be suspended until the Buyer's 'Complaint' is reviewed, which takes place within 10 business days. The reply is provided in writing, electronically, or via phone.

5. Liability:

- 1) The Seller is not liable for any damage to the product caused by the Buyer incorrectly or negligently using or storing the product;
- 2) The Seller is not liable for any damage caused by the incorrect installation of the profiles.

6. Terms — Seller and Buyer:

- 1) Seller — AS Mārupes Metālmeistars, legal entity, manufacturer of the product;
- 2) Buyer — a natural individual or legal entity that purchased a product of AS Mārupes Metālmeistars.